



# Day Pitney National Deposition Services Welcome Packet

Proprietary and Confidential

Quality and a local service focus are our top priorities, and that starts with our team working every day for you.



Our mission is simple, "Every experience inspired by excellence".

You have a team at Huseby ready to meet your case needs. Below is a list of key contacts.

Program Team Lead Lee Bailey <u>leebailey@brandonhuseby.com</u> (860) 982-4537

Call us at (800) 333-2082

Schedule with us at calendar@huseby.com

Role	Name	Email	Extension
Scheduling	Jessica Shivers	jessicashivers@huseby.com	235
Production	Doug Yarborough	dougyarborough@huseby.com	262
Billing	Stephanie Cole	stephaniecole@huseby.com	278
Client Services	Jeff Sanders	support@huseby.com	248
IT Systems Engineer	Joe Martin	joemartin@huseby.com	269

Security and Privacy

Huseby's innovative approach to risk management creates the most secure environment.



Huseby takes data security very seriously and has committed significant resources to ensure our clients have the most secure data and client information in the industry. Huseby procedures and safeguards have created the new industry standard for information security.

Processes and procedures are designed to comply with HIPAA and PII (Personally Identifiable Information) security standards.

No client information is stored on local workstations. All data is stored in world-renowned SSAE16 SOC-1 Type 2 certified datacenters with the highest worldwide security ratings for any datacenter company. Data is encrypted with the highest 256-bit encryption in transit and at rest.

"After using the service of your company for a large, multi-jurisdictional case, I must tell you how extremely pleased I am at the level of talent and technical expertise exhibited by your reporters and staff."

- Partner, Alston & Bird



# Day Pitney National Program Standing Order Requests

Attorney			
Law Firm			-
e-Deliverables Only	Yes		
Repository only delivery	Yes		
Email + repository delivery	Yes		
Litigation Package	Yes		
(LEF/SBF/XMEF)			
Video e-Delivery	Yes		
Other Standard Deliverables:			
Full-sized hardcopy	Yes	No 🗌	
Condensed hardcopy	Yes	No 🗌	
Video DVD	Yes	No 🗌	
Hard copy set of exhibits	Yes	No 🗌	
Litigation CD (transcript/Exhibits)	Yes	No 🗌	
Repository notifications to counsel	Yes	No 🗌	
E-Transcript delivery via email	Yes	No 🗌	
Linked Summation file (SBF)	Yes	No 🗌	
Linked Livenote file (LEF)	Yes	No 🗌	
Linked TextMap file (XMEF)	Yes	No 🗌	

**Additional Production Instructions:** 



# Day Pitney National Program Resource Center Access Form

Attorney	 	 	
Email			

The Resource Center access form allows you to choose team members you would like to have access to the calendar of upcoming depositions, invoices and repository of final work product.

For the attorney listed above, provide all team members who require access:

Team Member	Role	Email

# Who We Are



Trusted Experience. Huseby, Inc. has grown into one of the most successful litigation support service providers in the country. The Huseby family is deep rooted in the legal community with three generations of court reporting professionals dating back to 1928. Scott Huseby Sr., President and CEO, successfully combines his expertise and family legacy with the personalized local service feel Huseby brings to all of its clients.

Single Source Provider. Huseby provides the resources, international reach, cutting-edge products, state-of-the-art technological solutions and extensive support services for your most complex litigation. But Huseby also has the ability to be nimble which allows us to execute better than anyone.

Robust Security. Huseby has invested significant resources into its information technology and internal workflow, designed to offer clients unparalleled security and quality. While other national court reporting firms employ a very decentralized business model with Production and IT infrastructure scattered in many places, Huseby centralizes core operations to provide the ability for strong oversight and managed security controls.

Quality Management. Our Quality Assurance program is part of our corporate DNA. It informs each step of each process from the client relationship team to the back office. It is in place from beginning to end. We have a culture that believes in quality and we empower our people to be the best at what they do. Our product is of the highest quality because we have transparency into our process and train our people to serve our clients, make good decisions and be good to one another.

# **Client Resource Center**

Counsel has a web-based Resource Center for all case calendaring, management and secure content delivery. Users will access the Resource Center through a strong-password protected site on Huseby.com and have 24/7 access from any device.

## Scheduling Module

This module includes the following features:

- An information page.
- A scheduling page for new depositions to be scheduled.
- A calendar of upcoming depositions specific to each user.
- The ability to make changes to already scheduled depositions.
- Google maps to the deposition location from any device.
- Add your scheduling entry to your Outlook calendar.

### **Repository Module**

This module includes the following features:

- Search case files by date, case, type, description or attorney.
- Download single files or batch download multiple files at one time.
- Dynamically key word or phrase search across a specific case or the entire database of transcripts and exhibits. The search function allows users to search across specific file types.

### Transcript Packages

This module allows counsel to highlight and make notes on the transcript across devices. Counsel can download a transcript package to a mobile device and annotate the transcript off-line. When counsel gets reconnected online the transcript package can be synched up with the web repository.

### Invoice Activity Module

This module includes the following features:

- Search invoice activity by date range, case, matter number, status or attorney.
- Create a PDF activity report for searched criteria.
- Download invoice(s) in PDF.

# Leading Edge Technology - HusebyConnect

HusebyConnect is a proprietary application introduced in 2013 that provides clients a complete deposition experience in a virtual environment, allowing counsel to attend a deposition anywhere in the world from the comfort of their office. HusebyConnect has three main components; Live video stream from the deposition location, real-time text streaming, and electronic exhibit presentation.

HusebyConnect provides counsel the ability to attend depositions or witness prep events anywhere in the world remotely, without incurring travel expenses. All events can be recorded for future playback and case prep.

## Video

When a videographer is requested the live video feed comes directly from the videographer's camera. Huseby also has a supply of HD 1080p webcams with tripods to provide when a videographer is not requested.

Counsel can choose whether or not to show themselves on video, or just view the witness. Video can be streamed directly into a courtroom for remote trial testimony.



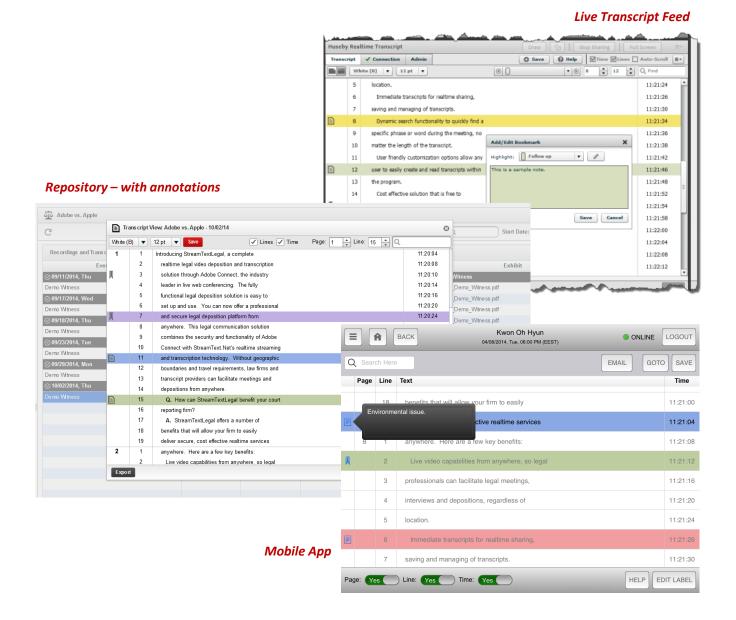
# Leading Edge Technology - HusebyConnect

## Remote Real-time Text

The real-time text stream provides counsel a live transcript stream from anywhere in the world, with the ability to annotate on the transcript, including notes, issue coding and bookmarking. At the end of the deposition the transcript is automatically saved directly in counsel's repository for immediate review.

When saved in the repository all highlights, notes and issue codes are available with the ability to make further annotations. When new annotations are made in the mobile app and saved, they are synched with the cloud application.

Counsel also has the ability to export the transcript and annotation into Summation, LiveNote or TextMap.

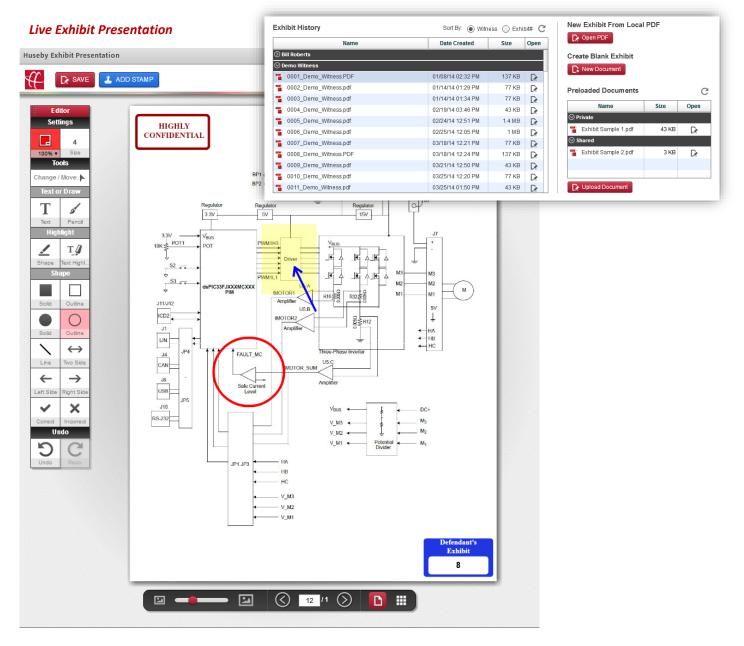


# Leading Edge Technology - HusebyConnect

## **Exhibit Presentation**

Exhibit presentation allows counsel to present exhibits across the world electronically, make annotations and mark into the record. Once saved the chain of custody saves a version in counsel's repository, a copy for the court reporter and a copy for Huseby's production department.

Counsel has instant access to a complete history of all exhibits previously marked in the case to reference anytime in future depositions.



## Exhibit History

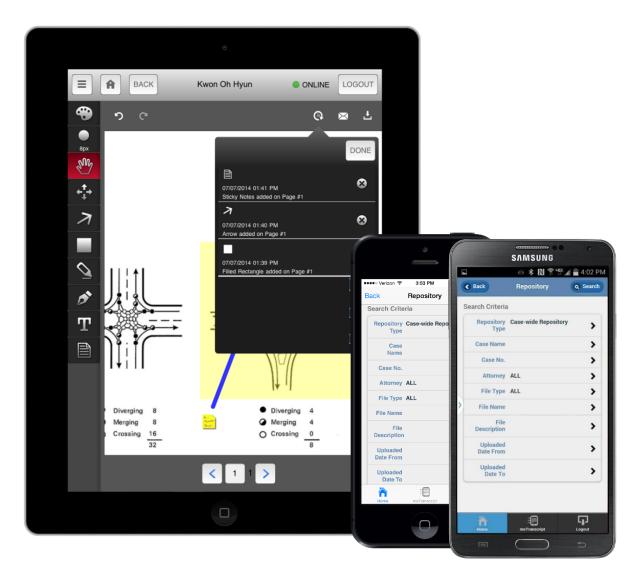
# Leading Edge Technology - Mobile Apps

## HusebyConnect

Huseby has recently introduced a mobile version of HusebyConnect for iOS /Android tablets and mobile devices. The mobile app allows counsel to attend live events and access draft transcripts and exhibits the same way they can on the cloud application. The mobile app allows a user to download cases to view and work offline. After saving work, when counsel gets connected again back online, changes will be synched back to the cloud application. Annotations and changes can also be emailed in PDF.

## **HusebyWeb**

HusebyWeb allows counsel to view a calendar of upcoming depositions, map with GPS to deposition locations and access final transcripts and exhibits from any device. The Transcript Packages feature allows counsel to make highlights and notes on the transcript, both online or offline. Notes and highlights can be synched back to the web version and annotation reports can be emailed.







# **85 YEARS** OF TRADITION *S* EXCELLENCE

# **Huseby Regional Centers**

# **Corporate Office**

### Charlotte, NC

1230 W. Morehead St. Suite 102 Charlotte, NC 28208

(800) 333-2082

## **Mid-Atlantic Region**

#### Washington, DC

1050 Connecticut Ave. NW 10<sup>th</sup> Floor Washington, DC 20036

(202) 621-1063

# South Region

#### Atlanta, GA

1230 Peachtree St. NE 10<sup>th</sup> Floor Atlanta, GA 30309

(404) 875-0400

## Northeast Region

#### New York, NY

1501 Broadway 12<sup>th</sup> Floor New York City, NY 10036 (646) 292-4050

## West Region

### San Francisco, CA

505 Montgomery St. 10<sup>th</sup> & 11<sup>th</sup> Floors San Francisco, CA 94111

(415) 432-6051

# **Central Region**

#### Houston, TX

2425 West Loop South Suite 200 Houston, TX 77027

(713) 650-3500